

A Peer Reviewed International Journal of Asian
Academic Research Associates

AARJSH

ASIAN ACADEMIC RESEARCH
JOURNALOFSOCIAL
SCIENCE&HUMANITIES



COMPETENCY MANAGEMENT

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ABSTRACT

The employees have to be motivated by the top management so that they can improve themselves through the training given to them. Competency is the emotional intelligence of an employee. When an employee is suffering emotionally there should be moral support from the manager as well as from the colleagues. The organization must introduce Employee development Program accordingly to the level of employees, because relation between the level of training and level of employees should match. EDP includes counseling employees on how to deal with other employees, managers, handling conflicts at the work place, and improving the inner talents. There should be job rotation process in the organization so that the employees should not be bored of their routine work. By doing this employees will have knowledge about all the activities in their organization. The organization should also conduct entertainment activities for the employees to relax and also give them the opportunity to participate in fun activities.

KEY WORDS: competency, components, models, competency mapping, process, strategy, management