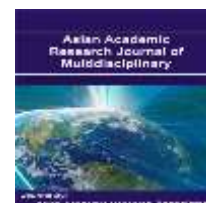




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KNOWLEDGE MANAGEMENT IN HEALTHCARE INDUSTRY: INDIANA HEART HOSPITAL

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Abstract

Knowledge management is an emerging management technique and has been around for quite a while now, and information and technology has played an important role in advancing this technique by making knowledge more easily searchable, identifiable and available for sharing. Knowledge management is playing vital role in health care organizations. This research explains the importance of knowledge management in meaning healthcare. The implementation of knowledge management in healthcare has resulted in many organizational benefits including: saves time for doctors and patients and nurses, the problem of technicians misfiling X-ray film inside a metal cabinet is solved with the usage of the digital hospital system. Nurses could also spend more time attending to the patients' needs rather than spending time in the medical records room. Therefore in this research we will identify knowledge, knowledge management, and healthcare. In addition we will determine the relation between knowledge management and healthcare industry, by explain and describe some of knowledge management system in healthcare organization.

Keywords: Knowledge, Knowledge management, Healthcare industry, Healthcare hospital, Indiana Heart Hospital, Digital hospital system.

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